

If you choose "Fast Assistance", you can skip "Step 1" and sections 5 & 6

RMA Form Amplifier Support - GS Audio

1 STEP: Send at least **5 installation photos** via WhatsApp or email, ensuring the following are clearly visible:

Wiring and Cables | Amplifier Settings | Amplifier Placement in the Vehicle | Battery Voltage

2 STEP: **Fill this form** and include it in the package with the returned product (or send it via WhatsApp to +39 347 3263458 or by e-mail to *info@gsaudio.it*)

Customer Details

Full Name / Company Name: _____

Country: _____ Phone Number / WhatsApp: _____

Product Details

Model: _____ Serial Number: _____ Purchase Date: ____ / ____ / ____

Dealer where the product was purchased: _____ in _____

Problem Description

Defect found: _____

When it occurred: _____

Special Circumstances (e.g., high volume, power on, recent installation, etc.): _____

Installation Information

Traditional Batteries (AGM/Lead-Acid) | Quantity installed: _____

LiFePO4 / LTO Batteries | Quantity installed: _____

Presence of other amplifiers: Yes No Cable length (from battery to amplifier): _____

Power cables: _____ mm² Fuses installed: Yes No → Type/Rating: _____

RCA connections at the time of failure: Yes No

Speaker / Subwoofer connections at the time of failure: Yes No

Any special modifications to report: _____

Assistance Option Selection

Standard Assistance (free of charge, waiting time 2-5 weeks)

Fast Assistance (quick replacement at reduced cost)

Customer Declaration

The undersigned declares that the information provided is true and authorizes GS Audio to analyze the product for the purpose of assessing warranty coverage or, alternatively, repair.

Signature: _____

Date: ____ / ____ / ____

SHIP THE PRODUCT TO:

GS Audio S.r.l. - Via G. Matteotti 220/A - San Possidonio MO 41039 - Italy - +39 3473263458 info@gsaudio.it